

CASA R9-H | R15-H SMART

Installation, commissioning and maintenance instruction



Contents

Technical Guide

for design engineers, installation engineers and service personnel

The section 1 describes the **high lights of the unit**. All information for **mechanical installation** is found from section 2. Instructions for **basic commissioning** is found from section 3. **Units external connections** to the systems or devices like Modbus, DI, DO, AI, etc. is found from section 4. Units **functions description and usage** is found from section 5. Units periodically **maintenance and service** is described in section 6. If a **malfunction or alarm** occurs the instructions are found from section 7. All **technical data** is found from section 8.

| Important information | . 3 |
|--|----------|
| 1. General Description | . 4 |
| 1.1 Enclosure | 4 |
| 1.2 Fans | 4 |
| 1.3 Demand ventilation control 1.4 Filter | |
| 1.5 Heat exchanger | |
| 1.6 Temperature | |
| 1.7 External connections | 5 |
| 1.8 Protective functions | 5 |
| 2. Installation | |
| 2.1 Ventilation unit installation site | |
| 2.1.1 Mounting on the floor | 6 |
| 2.2 Changing flow direction 2.3 Ducts | 6 7 |
| 2.4 Electric and control cables | |
| 2.5 Installation of the Smart control panel | 8 |
| 2.6 Accessories | |
| 2.6.1 Smart sensor package | |
| 3. Basic commissioning | . 9 |
| 3.1 Air flows | 9 |
| 3.1.1 Setting the basic air flows | |
| 3.1.2 Travelling 3.1.3 Maximum automatic boost | 9 a |
| 3.1.4 General notifications | |
| 3.2 Cooker hood function | 10 |
| 4. Units external connections | 12 |
| 4.1 Modbus | |
| 4.2 Switch inputs (DI) | |
| 4.3 Voltage inputs (AI) | |
| 4.4 Relay outputs4.5 Voltage outputs (AO) | |
| 4.6 Smart Access | |
| 5. Functions and use | |
| 5.1 Functions | |
| 5.1.1 Shortcuts | |
| 5.1.2 Summer night cooling | 16 |
| 5.1.3 Cooker hood function | |
| 5.1.4 Central vacuum function | |
| 5.1.5 Fireplace function 5.1.6 Automatic Home/Away/Boost function | 1/ 17 |
| 5.1.7 Automatic humidity control | 18 |
| 5.1.8 Automatic air quality control | 18 |
| 5.1.9 Weekly program | |

| 5.2 Supply air temperature control | .19 .19 .20 .20 .20 |
|--|--|
| 6. Service | 22 |
| 6.1 Service reminder 6.2 To open the ventilation unit 6.3 Filters | .22 .22 .22 .22 .22 |
| 7. Alarms and Troubleshooting | 24 |
| 7.1 Alarm indication, cooker hood7.2 Alarm indication, control panel7.3 Troubleshooting7.4 Alarm descriptions | .24 .24 |
| 8. Technical data | 26 |
| 8.1 List of components | .27 .27 .27 .28 .28 .28 .28 .28 .29 .30 .31 .32 .32 .32 |
| Commissioning form | 33 |

NOTE! The manual's original language is English.



Important information

This document is intended for everyone involved in the installation work for or the use of a Swegon CASA ventilation unit. Read this Instructions for Use before you use the ventilation unit. Save the Instructions for Use for future use. This document is available in our website.

The ventilation unit is not designed to be used by children (below 8 years old) or by persons whose senses, physical or mental capacity or a lack of knowledge and experience limits safe use of the ventilation unit. Such persons may use the ventilation unit if supervised by a person who is responsible for their safety, or according to the instructions.

Installation and commissioning

Only qualified personnel should carry out installation, configuration and commissioning. Only a qualified electrician is allowed to make electrical installations in accordance with national regulations.

The national standards and regulations dealing with unit installation, configuration and commissioning must be followed.

Do not use the ventilation unit until all work that produces large quantities of dust or other impurities has been completed.

The duct connections of the ventilation unit must be covered by lids until it is mounted at its final location.

Make sure that the ventilation unit, filters and ducts are clean and that there are no loose objects in them before you commission the ventilation system.

Electrical work and connections

If you carry out voltage tests, measure the electrical insulation resistance at various points or perform other remedial measures that could damage sensitive electronic equipment, you must first isolate the ventilation unit from the electrical supply grid.

It is recommended that all Smart ventilation units should be equipped with a surge protection device.

It is recommended that all Smart ventilation units should be equipped with a residual current circuit breaker. Comply with local electrical safety regulations when you install electrical equipment.

Drying laundry

A tumbler dryer of extract air type or a drying cabinet must not be connected to the system due to the high moisture content in the air it discharges.

Models with water-based air heater

When there is a water-based post heater in the ventilation system the system should be equipped with damper in outdoor air duct so that the air heater cannot freeze during a power failure and unit freezing protection works correctly.

Condensation

The surface temperature of the ventilation unit can drop down to 12 °C during periods of low outdoor temperature and depending on the moisture content of the air surrounding the unit, moisture may condense on the surface. Condensation should be taken into account when choosing furnishings that are to be installed in the vicinity of the ventilation unit.

Balancing functions

It is recommended to use external preheater when balancing functions are used at temperatures below -10 $^{\circ}$ C.

To open the ventilation unit for service

Always isolate the ventilation unit's power supply cable before you open the inspection door! Wait a few minutes before you open the inspection door so that the fans are stopped and electrical heaters are cooled.

There are no components inside the electrical box that can be serviced by the user. In case of malfunction, do not restart the ventilation unit before the cause of the fault is identified and fixed.

Filters

The ventilation unit must not be operated without filters! Use only original Swegon filters. Find the correct filter in the section "Technical data".

Warranty conditions

Warranty conditions are included in delivery of the unit as a separate document.

Declaration of conformity

Link to the declaration of conformity:



casahelp.fi

Included in the delivery:

- Air handling unit
- Instructions for Use (FI, SE, EN)
- Installation, commissioning and maintenance instruction (SE)
- Product Fiche

Standard connections:

- Power supply cable with mains plug (2 m)
- RJ9 connectors for control panel / cooker hood (2 pcs)
- Free configurable I/O contacts for connection of accessories (2 pcs.)

Accessories:

- Smart user panel
- Modular cable, 20 m, with adapter
- Extension frame for user panel
- SEC: IO-extension cable with Modbus RTU (single point connector)
- SEM: IO-extension module with relay and Modbus RTU (in and out connectors)
- Duct mounted water heating/cooling coils
- Duct mounted electrical heater
- Smart sensors (RH, CO₂, VOC)
- Constant duct pressure kit
- Smart Access Mobile Interface

1. General Description

The most important function of the ventilation system is to ensure clean and fresh indoor air and to remove moisture. The air in the home should be changed at a continuous and sufficient rate to ensure a pleasant indoor climate and avoid damage to building elements caused by dampness.

The Swegon CASA R9-H is designed for large detached houses and holiday cottages up to 500 m². Suitable for both new builds and renovation.

Note! Unit has no condesation drain. Therefore it's not suitable in houses where unit's extract air humidity may be high. (i.e. sauna, spa, etc.)

- Air flow range: 75 277 l/s
- Heat exchanger temperature efficiency: up to 86%
- Built-in humidity sensor as standard.
- Constant supply air temperature control
- Energy efficient EC fans with a low noise level
- Right or left handed version (supply) can be selected on location.
- Control System CASA Smart
- Control via control panel, IO's or Modbus
- Meets the Ecodesign directive up to energy class A

The Swegon CASA R15-H is designed for large detached houses, multi-storey houses, day care centers, offices etc. up to 1000 m². Suitable for both new builds and renovation.

Note! Unit has no condesation drain. Therefore it's not suitable in houses where unit's extract air humidity may be high. (i.e. sauna, spa, etc.)

- Air flow range: 100 550 l/s
- Heat exchanger temperature efficiency: up to 86%
- Built-in humidity sensor as standard.
- Constant supply air temperature control
- Energy efficient EC fans with a low noise level
- Right or left handed version (supply) can be selected on location.
- Control System CASA Smart
- Control via control panel, IO's or Modbus

1.1 Enclosure

The ventilation unit conforms to enclosure class IP21 when the cover is closed.

1.2 Fans

The Swegon CASA ventilation units are equipped with energy-efficient fans with speed controlled EC motors.

The fans can be controlled in four operating modes and steplessly with Smart functions:

- **Boost** = maximum commissioned air flow is used when the ventilation requirement increases, e.g. for cooking, showering or drying laundry.
- **Home** = normal air flow. In normal cases guarantees healthy indoor air quality.
- **Away** = low air flow. Reduces power consumption when no one is in the house.
- **Travelling** = very low air flow and lower supply air temperature. Used when house is empty long period. (Can only be selected from a Smart control panel.)

The unit's weekly timer can change operation modes and temperature setpoint at the preset times. It is always possible to override the weekly timer and change the operation mode from a control panel or a Smart cooker hood.

You can select an air flow boost time of 30, 60 or 120 minutes or continuous boost from a Smart control panel. When the unit is controlled from a cooker hood, the fan's air flow boost time is 60 minutes.

1.3 Demand ventilation control

Ventilation can be controlled by demand with following Smart functions:

- **Stepless Home/Away/Boost Control** = ventilation level is controlled according to the CO₂ level.
- **Humidity Control** = ventilation is boosted steplessly according to the moisture load caused by people.
- Air Quality Control = ventilation is boosted steplessly according to VOC level.
- Smart Balancing Functions = supply and extract air flow balance is controlled to maintain room pressure level constant. i.e. cooker hood, fireplace or central vacuum cleaner functions.
- **Smart Cooling Boost** = ventilation is boosted according to cooling need.

1.4 Filter

The ventilation unit houses ePM1 50% (F7) fine filters for the extract and supply air. Filter service is indicated periodically in user panel or CASA Smart cooker hood.

1.5 Heat exchanger

The ventilation unit is equipped with a **efficiency controlled rotary heat exchanger**. Heath exchanger is controlled either to maintain constant supply air temperature or to achieve maximum energy efficiency.

1.6 Temperature

The supply air temperature is controlled with heat exchanger and if needed with heating or cooling element.

In **Comfort mode** constant supply air temperature is maintained by rotor efficiency control and heating and cooling control.

In **Eco mode** maximum heating / cooling efficiency is maintained. Supply air temperature is controlled only in heating or cooling period.

The temperature control setpoint can be adjusted from user panel, weekly timer, by operating mode or by room temperature.

Automatic summer night cooling detects the need for cooling. Function lowers supply air temperature setting and controls the rotor to achieve the best possible cooling effect.

1.7 External connections

Plug-in modules are available for external connections. Wide variety of IO functions are available.

The ventilation unit is equipped with In-build Modbus. Modbus cabling can be made easily with external cable (SEC) or module (SEM). Unit can be fully controlled with Modbus and all external IO's can be configured to Modbus usage.

1.8 Protective functions

The heat exchanger freeze protection

The defrosting function guarantees continuous ventilation and maintains units performance even during extreme conditions.

The fan overheating protection

The fan overheat protection stops the fan if the temperature rises too high and is reseted automatically. If protection stops the fans an alarm is generated.

Rotor quard

Rotor quard detects that the rotor is working. Malfunction generates an alarm.

Electric air heaters

The electric heater is equipped with automatic and manual overtemperature protection. Overheat cuts the heating circuit and generates an alarm.

Water-based air heaters

The ventilation unit with water-based air heater/cooler has a temperature sensor that protects the coil from freezing. Protection generates the alarm and starts freezing prevention. If freezing prevention is not enough the unit is stopped and demanded shut-off dampers are closed. Freezing prevention is reseted automatically.

Cold supply air

The ventilation unit has built-in condensation protection. If the supply air is too cold, the ventilation unit stops and an alarm is generated

High temperature

If supply air or units internal temperature is detected dangerously high the unit is stopped and an alarm is generated.

Temperature sensors

If a sensor fault is detected, the ventilation unit runs in restricted mode. The ventilation unit's returns to normal mode once the fault has been corrected.



2. Installation

2.1 Ventilation unit installation site

The ventilation unit can be installed in machine room, store room, etc.

The installation of the ventilation unit is not recommended to a wall that borders to a living room or a bedroom due to the risk of noise.

Ensure easy access to power supply and control cables and accessories.

Free space in front of the maintenance door of the unit must be at least 1200 mm and above the electrical box at least 300 mm.

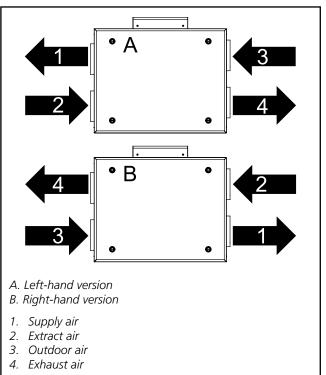
Note! Unit has no condesation drain. Therefore it's not suitable in houses where unit's extract air humidity may be high. (i.e. sauna, spa, etc.)

2.1.1 Mounting on the floor

The unit should be installed on the floor. The device is heavy. Make sure that the mounting base will withstand its weight. The rear edge of the unit must be at least 50 mm off the wall.

2.2 Changing flow direction

The ventilation unit has been supplied in the left-hand version and it can be changed to right-hand version on site.



1. Airflow settings

Flow direction can be changed from left-hand version to right-hand version with user panel by making the Mirror supply/exhaust selection in the *Settings/(1234)/Airflow adjustments* menu.

2. Sensor package

The ventilation unit is equipped with sensor package. it must be relocated to extract chamber and control cable connection in electrical box must be changed. See Accessories chapter.

6



2.3 Ducts

Install the ventilation duct system according to the ventilation drawings. To prevent the propagation of sound, do not install the ducts directly against structural building elements.

Insulate the ventilation ducts in order to reduce heating or cooling, sound and to prevent water from condensing on surfaces. Use fire protection insulation for the ducts according to national regulations. **Cold ducts must be insulated carefully without gaps in the insulation, so that moisture cannot condense.**

The thickness of the insulation must be adequate depending on insulation material, climate zone and according to the local regulations. Most manufacturers of insulation material offer calculation programs for the calculation of sufficient and correct insulation.

The supply air duct should be fitted with acoustic insulation along the stretch between the unit duct outlet and the sound attenuator, so that fan sound will not be propagated out into the room.

In general, ventilation ducts should be insulated in the following manner:

- Insulate outdoor air ducts run through warm spaces.
- Exhaust air ducts should always be insulated in accordance with national regulations.
- Insulate supply air ducts in cold spaces.
- Insulate extract air ducts in cold spaces.
- If the air inside the duct is colder than in the surroundings; the insulation should be protected by a vapour barrier.

It is important to preserve the tightness of the vapour barrier at the duct penetration collars.

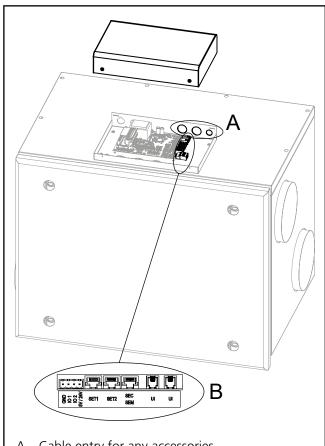
2.4 Electric and control cables

An earthed power supply cable with mains plug is fitted to the ventilation. The power cable plug serves as the ventilation unit's main switch and it should be connected to an electric socket at an easily accessible spot.

On top of the ventilation unit are modular cable for control of the unit. The maximum connected length of the modular cable in the system is 40 metres. If the modular cable is installed within some building element, a \emptyset 20 mm conduit should be used, allowing a possible later change of cabling.

When installing the unit, make sure to provide adequate access to the cable connectors, e.g. for servicing and adjusting the unit.

Any accessories are either connected to the ventilation unit's four-way connector (2 optional functions) or to the external connection modules (3 optional functions). Cables are routed via the lead-through openings in and on top of the ventilation unit. The connection of any accessories is described in the section "External connections". Cables to connection modules and accessories are not included in the delivery.



- A. Cable entry for any accessories
- B. Terminal blocks for connection of accessories

Important

Only a qualified electrician is allowed to make electrical installations in accordance with national regulations.

2.5 Installation of the Smart control panel

A maximum of two Smart control panels can be connected to the ventilation unit. These should be configured with different ID numbers (*Settings/Display/ Display ID*). A Smart control panel can be mounted up to 40 metres from the unit (using 2 x 20 metre long modular cables).

The front panel on the Smart control panel is released using a screwdriver to push the retaining clips through the holes on either side.



If several control panels are connected in chain, the middle panel's bus termination is moved to the "Open" position. The jumpers do not need to be adjusted if only one control panel is used.



Bus termination: Terminated



Bus termination: Open

The modular cable can be connected to any outlet socket on the panel.



Finally, refit the front panel.

2.6 Accessories

Installation instructions for accessories are included in the delivery of the each product.

2.6.1 Smart sensor package

Smart Sensor package is a combination sensor:

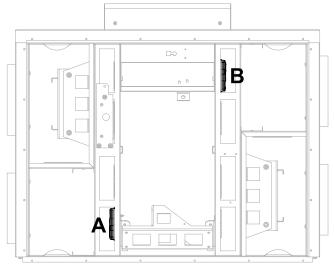
- Humidity sensor (SRH)
- Humidity and carbon dioxide sensor (SRHCO2)
- Humidity sensor and VOC sensor (SRHVOC).

Units are equipped with a connection cables for the Sensor package. The Sensor package should be installed with provided screw. In ventilation unit there is predrilled holes for the Sensor package.

Sensor package placement in the ventilation unit is shown in the following picture.

By default the sensor package cable for left-hand unit is connected to electrical box. If the unit is mirrored to right-hand version cable in electrical box must be changed. Remove cable A from PCB (X14/Sensor package) and replace it with cable B.

All sensor combinations of the Sensor package are encapsulated in the same way. If the ventilation unit does have a some Sensor package version pre-installed you can replace the Sensor package. See sensor functions section *Functions and use*.



- A. Placement in left-hand version
- B. Placement in right-hand version



3. Basic commissioning

Before commissioning, all tasks in Installation section must be completed. Before the ventilation system can be taken in use, the basic supply and extract air flows must be adjusted. If cooker hood is used, the cooker hood function boost air flow and balancing should be adjusted. If the automatic Home/Away/Boost Smart function is used it must be commissioned, see section 4.

Commissioning is made from the password-protected "Settings" menu on a Smart control panel. To open the menu, enter code 1234. (The code can be changed).

| Settings |
|------------------------|
| Airflow adjustments |
| IO controls |
| Smart functions |
| Heating / Cooling |
| Defrost settings |
| Modbus |
| Reset factory settings |
| Change service code |
| |

3.1 Air flows

Particular airflows should be found from house ventilation plan. The units air flow curves are found in the section "Technical data". A qualified person should adjust the ventilation air flows with the help of measurement equipment so that they correspond with the ventilation plan.

Air flows for all basic operating modes must be set so that the ventilation unit works correctly! Enter the settings in the commissioning report.

Before you start to adjust the air flows, ensure that the filters are clean and that there are no foreign objects or debris inside the ventilation unit.

Important

The system should be commissioned by a qualified person. The air flows must not be changed by the user, because it could disrupt the ventilation system operation.

Air flows must be adjusted according to the local regulations.

Never adjust the air flows under the units specified minimum.

3.1.1 Setting the basic air flows

Choose commissioning mode. The ventilation unit's fans run at the selected speed and functions, such as anti-freeze protection and heat exchanger by-pass, are disabled.

| Airflow adjustments | |
|-------------------------|-------------|
| Commissioning mode | |
| Control type | Fan control |
| Home (supply) | 48% |
| Home (extract) | 50% |
| Away (supply) | 35% |
| Away (extract) | 38% |
| Boost (supply) | 90% |
| Boost (extract) | 92% |
| Travelling (supply) | 35% |
| Max Smart boost (supply |) 82% |
| Mirror supply/exhaust | |

By default the unit is configured as left-hand model. **If** you want to configure unit to right-hand model, select Mirror supply/exhaust.

NOTE! If the selection does not correspond the duct installation the unit does not work.

Adjust the fan control (%) for the operating modes **Home**, **Away** and **Boost** so that the planned air flow rates are reached.

3.1.2 Travelling

Travelling mode reduces ventilation unit's power consumption. Travelling mode can be used when the home is empty for long periods.

Adjust the supply fan control (%) for the Travelling mode. The extract air flow is defined automatically based on the basic air flows.

3.1.3 Maximum automatic boost

Automatic boost level can be limited if it's disturbing.

Adjust the supply fan control (%) for the max Smart boost. The extract air flow is defined automatically based on the basic air flows.

3.1.4 General notifications

In new homes, there is still construction moisture and the higher ventilation level is needed to remove the moisture.

If there is a sauna, pool or other moisture producer in the home, It is recommended to boost ventilation on demand. This can be managed with Smart humidity control or active use the ventilation unit's boost mode.

Swegon^ø

3.2 Cooker hood function

The cooker hood function balances the air flows when the cooker hood is used. This will help to prevent house negative pressure and improves fume extraction capability. The ventilation boost level during the function can be defined. The function starts automatically when the damper in a Swegon CASA cooker hood is opened or when a cooker hood defined IO is active.

The function and the air flows can be commisioned from the menu *Settings/(1234)/Smart functions/Cooker* hood boost.

Enable the function by selecting it In use.

| Cooker hood function | |
|--------------------------|-----|
| Home state Compensation | 10% |
| Boost state Compensation | 0% |
| Hood boost | 85% |
| Roof fan | |
| In use | |
| Commissioning mode | |

Choose commissioning mode. The ventilation unit's fans run at the selected speed and functions, such as anti-freeze protection and heat exchanger by-pass, are disabled.

Open the cooker hood damper.

Define the cooker hood air flows in order to adjust function values.

Home state Compensation. Adjust the Home mode compensation value so that the supply and extract + cooker hood air flows are in balance. Compensation increases supply air flow. (If roof fan compensation is selected, the extract air flow is first reduced).

Boost state Compensation. Fine tune Boost mode compensation value if necessary.

Hood boost adjusts the ventilation level during the function, for example, to achieve sufficient discharge velocity or odour extraction.

Choose **Roof fan** when using a cooker hood which is connected to the roof fan. Compensation is achieved by slowing the extract air fan.



4. Units external connections

This section contains information to connect ventilation unit to external devices or system. The unit has in build Modbus RTU interface to complete control. The units operating modes and functions can be controlled with switch inputs (DI) or with voltage (0...10 V). The unit state can be monitored from relay outputs or voltage output (0...10 V).

4.1 Modbus

Unit has in build Modbus RTU interface (slave) and it's available in a SEC* or SEM* module. SEC IO-extension cable Modbus interface is designed for single point connection. SEM IO-extension module Modbus interface is designed for easy connection to large network with in and out connectors for A, B and for two shield or ground connectors.

Installation

Install Modbus network cabling as described in external connections diagram.

NOTE! Install bus termination to chains last unit (in SEM use bus terminated jumper, JP1).

NOTE! Shielded cable must be grounded only from one point (master). SEM has two internally connected connectors for shield/ground chaining.

Settings

Modbus settings can be changed in *Settings/(1234)/ Modbus* menu.

| | Modbus | |
|------|------------|--------|
| Add | ress | 1 |
| Bau | d | 38 400 |
| Data | a bits | 8 |
| Stop | o bits | 1 |
| Pari | ty | None |
| Sma | irt Access | |

If Smart Access is connected to the SEC/SEM module select Smart Access for correct settings. Normally Smart Access cable should be connected inside electrical box.

Register access

12

Modbus registers defined in registers list are direct accessible without password. All defined registers are PLC addresses (base 1). Most commonly used registers are listed below.

| Holding control registers | | |
|---------------------------|----------------------|---|
| 4x5001 | Operating mode | 0 = Stop 1 = Away 2 = Home 3 = Boost 4 = Travelling |
| 4x5018 | Emergency stop | 0 = Disabled 1 = Active 2 = Over pressurising |
| 4x5101 | Temperature setpoint | °C |
| 4x5406 | Reset all alarms | 1 = Reset |

| Input re | egisters | |
|----------|-------------------------|--|
| 3x6201 | Fresh air temperature | 0,1 °C |
| 3x6203 | Supply air temperature | 0,1 °C |
| 3x6204 | Extract air temperature | 0,1 °C |
| 3x6213 | C02 | PPM |
| 3x6214 | RH | % |
| 3x6217 | VOC | PPM eqv. |
| 3x6205 | Supply fan RPM | 1/s |
| 3x6206 | Extract fan RPM | 1/s |
| 3x6301 | Unit state | 0 = Ext. stop 1 = User stop 2 = Start 3 = Normal 4 = Commissioning |
| 3x6302 | Operating mode | 0 = Stop 1 = Away 2 = Home 3 = Boost 4 = Travelling |
| 3x6136 | Combined alarm | See full list |
| 3x6137 | Combined info | See full list |

Full register list:

www.swegon.com

*) Accessory



4.2 Switch inputs (DI)

Unit operating modes and functions can be controlled with switch (digital) inputs. All inputs are configurable to any operation, and input polarity (NC/NO) can be selected. The unit has two inputs (IO1 and IO2). SEC/SEM* modules has three inputs more (IO3, IO4 and IO5).

Installation

Install switch devices to selected inputs (IO1-IO5) and ground.

Settings

IO settings can be changed in *SettingsI(1234)/IO controls* menu. Configure input type to *switch input*. Select active state according to application. Closed selection will active function when input is connected to ground (NO).

Operations

Select required switch function:

- 1. Emergency stop Emergency stop when input active.
- 2. Stop Unit stopped when input active.
- 3. Fireplace
 - Fireplace function activated by input pulse, function time defined in Smart settings.
- 4. Hood
 - Cooker hood function active when input active.
- 5. Central vacuum (CVC) Central vacuum cleaner function active when input active.
- 6. Boost force Boost mode active when input active, overrides Away mode.
- 7. Away
 - Away mode active when input active.
- 8. Boost Boost mode active when input active.
- 9. Modbus (not priority) Input status can be read from Modbus.
- **10. Relay control (not priority)** Input status can control relay output.
- **11. Emergency stop resettable** Emergency stop activation. Emergency stop is reset from user panel.
- **12. External alarm.** Alarm indication for external devices.

4.3 Voltage inputs (AI)

Unit operating modes can be controlled with analog voltage (0...10V) and different sensors can be connected to voltage inputs. The unit has two inputs (IO1 and IO2). SEC/SEM* modules has three inputs more (IO3, IO4 and IO5).

Installation

Install control or sensor cable to selected inputs (IO1-IO5) and ground.

Settings

IO settings can be changed in *Settings/(1234)/IO controls* menu. Configure input type to *voltage input*.

Operations

Select required analog input function:

1. Operating mode

Operating mode control 0...10 VDC (+/- 0.5 V)

- 0 V = Control disabled
- 1 V = Travelling
- 2 V = Away 5 V = Home
- 5 V = Home8 V = Boost
- 10 V = Stopped

2. Operating mode, stepless

Operating mode control 0...10 VDC (+/- 0.5 V) 0 V = Control disabled

- 1 V = Travelling
- 2 V = Away
- Stepless control between Away and Home 5 V = Home

Stepless control between Home and Boost 8 V = Boost

- 10 V = Stopped
- 3. Modbus Al Analog voltage can be read from Modbus.
- 4. PA supply air**
- 5. PA extract air**
- 6. l/s (supply air)**
- 7. l/s (extract air)**
- 8. RH AI**
- 9. CO, AI**
- 10. VOC AI**

*) Accessory



R9-H | R15-H Smart

4.4 Relay outputs

External devices or systems can be controlled with relay control outputs (+ 24 VDC). The units two inputs (IO1 and IO2) can control external relays. SEM* module has one inbuilt relay (IO3) and two outputs for external relays (IO4 and IO5). IO5 is grounding digital output for direct connection to automation system.

Installation

Install external relay or system according to drawings.

NOTE! The control card can be damaged if you shortcircuit the IO connection selected by the relay output.

Settings

Relay settings can be changed in *Settings/(1234)/IO controls* menu. Configure input type to *relay output*. Select active state according to application. *Closed* selection will close/activate the relay output when function is active (NO).

Operations

Select required relay function:

1. Damper

Output is active when unit is running.

- 2. Away Output is active when unit is in Away mode.
- 3. Boost

Output is active when unit is in Boost mode.

4. Modbus

Output is controlled with Modbus.

5. DI control

Output is controlled with digital input. Switch input must be defined as relay control. Relay output minimum and/or maximum active time can be defined from IO controls menu.

6. Manual on

Output is always on.

7. Travelling

Output is active when unit is in Travelling mode.

8. Service.

Output is active when service reminder is active.

9. Critical alarm

Output is active when critical alarm is active. Unit is operating in restricted mode.

10. Alarm

Output is active when any alarm is active.

4.5 Voltage outputs (AO)

External devices or systems can be controlled with analog output (0...10 V). SEM/SEC* module has one analog output (AO4).

Installation

Install device or control cable to AO4 and ground.

Settings

IO settings can be changed in *Settings/(1234)/IO con-trols/AO4* menu.

Operations

Select required output function:

1. Operating mode

- Operating mode output 0...10 VDC
 - OV = NA
 - 1 V = Travelling
 - 2 V = Away
 - 5 V = Home
 - 8 V = Boost
 - 10 V = Stopped

2. Operating mode, stepless

Operating mode output 0...10 VDC

- 0 V = Control disabled
- 1 V = Travelling
- 2V = Away
- Stepless output between Away and Home 5 V = Home
- Stepless output between Home and Boost 8 V = Boost

10 V = Stopped

- 3. Temperature setpoint Temperature setpoint (10-30 °C) corresponds to 0...10 V.
- 4. Modbus

Output is controlled with Modbus.

4.6 Smart Access

Unit can be controlled, monitored and commissioned with web service Smart Access*. Smart Access allows automatic alarm and service notifications through email. Smart Access provides unit specified links to spare parts and filter web shop and to Casahelp.

Installation

Install Smart Access device cable to unit internal connector or connect cable to SEC/SEM (Modbus and IO4). Connect Smart Access to public internet with ethernet cable (ETH connector).

Settings

If Smart Access is connected to internal connector no settings are required.

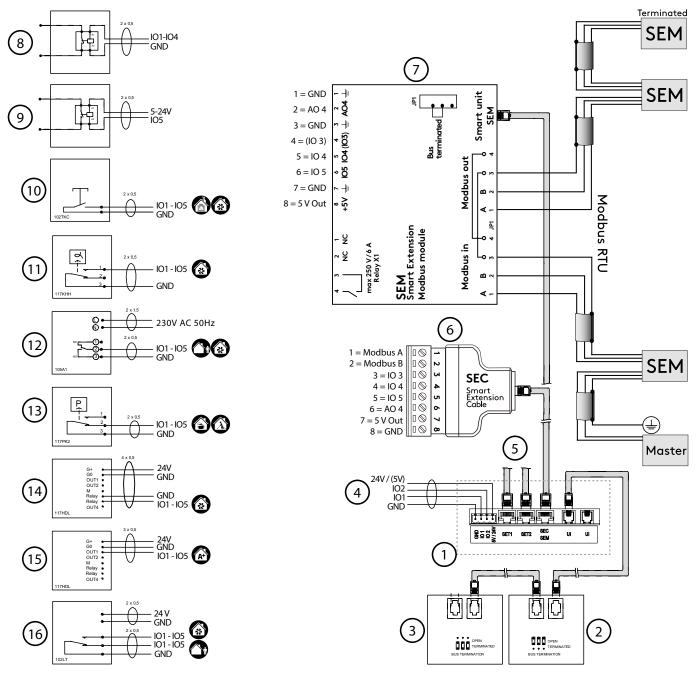
If Smart Access is connected to SEC/SEM module select Smart Access enabled in *Settings/(1234)/Modbus* menu.

Operations

Read the QR code from Smart Access device with smart device and follow the instructions.



External connections diagram



1. Air handling units external connections

- 2. Swegon CASA Smart control panel (UP1)
- 3. Swegon CASA Smart control panel (UP2)
- 4. Connection points on the ventilation unit: IO1, IO2, 24 V / (5 V), selection from circuit board
- 5. SET-module, Smart Extension Temperature module, connection card for external duct equipment
- 6. SEC Smart Extension Cable, IO-extension cable with Modbus RTU (single point connector)
- 7. SEM Smart Extension Modbus module, IO-extension module with relay and Modbus RTU (in and out connectors)
- 8. External relay control, alarm signal, duct damper, status signal, Modbus
- 9. External relay control (earthed output), alarm signal, duct damper, status signal, Modbus
- 10. Fireplace/boost switch, for control of the fireplace function or boosting
- 11. Humidity sensor, for control of boosting
- 12. Timer, for control of the Away/Boost mode
- 13. Pressure switch, for control of the cooker hood/central vacuum cleaner function.
- 14. CO₂ sensor with relay, for activate the boost mode
- 15. CO₂ sensor, for control of Automatic Home/Away/Boost system
- 16. Presence sensor

5. Functions and use

This section contains functions detailed description, advanced settings and use. The advanced settings for the functions can only be accessed from Smart settings with password (1234 / changeable). The normal user settings can be limited.

In the User manual the functions are only covered from the user point of view. User settings are accessed from the Smart shortcut menu.

5.1 Functions

The Smart functions can be activated from the control panel shortcuts, Modbus or via external inputs. Some of the functions are so-called background functions which work by demand. Advanced settings can be accessed from the *"Settings/(1234)/Smart functions"* menu. **Note**, some settings may not be visible depending units configuration.

| Smart functions |
|--------------------------|
| Shortcuts |
| Summer night cooling |
| Cooker hood function |
| Central vacuum function |
| Fireplace function |
| Auto Home/Away/Boost |
| Auto RH control |
| Auto Air Quality control |

5.1.1 Shortcuts

From the "Shortcuts" menu you can set which functions are to be visible to the user. Boost selection effects to Auto RH control, Auto air quality, Auto Home/Away/ Boost functions which are available.

| Shortcuts | |
|-------------------------|--------------|
| Fireplace function | \checkmark |
| Travelling | |
| Central vacuum function | |
| Boost | \checkmark |
| Summer night cooling | |
| Heating boost | |
| Shut down | |

5.1.2 Summer night cooling

Automatic Summer night cooling detects cooling need and decreases the supply air temperature, if possible, and boosts the ventilation. Temperature control is applied with heat exchanger efficiency control and with external cooling battery (accessory). Summer night cooling is most efficcient when the outdoor air temperature is relatively low.

| Summer night cooling | |
|------------------------------|------|
| Level | User |
| Fresh air limit | 5°C |
| Fresh air start limit | 14°C |
| Room temperature start limit | Off |
| Supply air limit | 14°C |
| Boost | User |
| Boost limit (room) | 23°C |
| Full boost limit (room) | 26°C |
| Use in away mode | |
| Hood boost | |

In the shortcut menu only preset level and Boost are selectable. To define advanced function settings select "User".

Summer night cooling level

Summer night cooling level is defined by cooling need detection limits and by lowering supply air temperature setpoint. With preset values the user can select cooling level: *off, low, normal, high* or *full. Fresh air limit* determines at which outdoor air temperature the function is allowed.

By default the cooling need is defined by outside temperature calculations and room temperature changes. If advanced settings *(User)* is selected the *fresh air start limit* can be changed which effects to the cooling detection limits.

If "Room air temperature limit" is selected, the cooling need is based on fixed room temperature start limit.

The supply air temperature setpoint is defined with *supply air limit* during function. If the limit is changed, the risk of condensation on the pipes must take into consideration.

Summer night cooling stepless boost

Summer night cooling effect is enhanced with boosting the ventilation if supply air temperature is relatively low. With preset values the user can select boosting level: off, low, normal, high or full.

If advanced settings (User) is selected the boost level can be defined with room temperature boost limit and full boost limit.

Select Use in Away mode to allow boost in Away mode.

Select *Hood boost* to open the damper on CASA Smart cooker hood when summer night cooling is active.



5.1.3 Cooker hood function

The cooker hood function balances the air flows when the cooker hood is used. This will help to prevent house negative pressure and improves fume extraction capability. The ventilation boost level during the function can be defined. The function starts automatically when the damper in a Swegon CASA cooker hood is opened or when a cooker hood defined IO is active.

The balancing is applied with increasing the supply air flow. If cooker hood is connected to separate extract duct and roof fan is selected the balancing is first decreasing the extract air flow and increasing the supply air flow if needed.

Commissioning and settings for the cooker hood function is described in Basic commissioning section.

5.1.4 Central vacuum function

The central vacuum function balances the air flows when the a central vacuum cleaner is used. This will help to prevent house negative pressure and improves the cleaning result. The function can be started by external switch connected to input configured as the CVC. The function will then be activated automatically when the central vacuum is on.

The function can also be started from a Smart control panel, the function runs until the set time has elapsed (*Run time*).

The function's settings can be adjusted from the Settings/ (1234)/Smart Functions/Central vacuum function menu.

| Central vacuum function | |
|-------------------------|--------|
| Run time | 30 min |
| Compensation | 20% |

The function's balancing level can be adjusted with the *Compensation* setting (max 50 %). The balancing is applied with first decreasing the extract air flow and increasing the supply air flow if needed.

5.1.5 Fireplace function

The fireplace function helps lighting the fire and ensures that no excess under pressure is generated. The function can be started from *Smart shortcuts* menu or by external switch connected to input configured as the fireplace function (IO-control).

Problems caused by too little draught in a fireplace usually occur in the autumn, when the temperature difference between the indoor and outdoor air is slight and the chimney is cold. The Fireplace function attempts to help the situation by giving a temporary positive pressure in the home when the fireplace is lighted.

After the lighting phase the function prevents the excess under pressure formation. The function *Run time* can be changed from the settings (max. 60 min). The function can be stopped from the control panel. The function's settings can be adjusted from the *Settings/Smart Functions/Fireplace function* menu.

| Fireplace function | |
|--------------------|--------|
| Run time | 15 min |
| Speed difference | 15 % |

The function's maximum level can be adjusted with the *Speed difference* setting (max 25 %). The function is applied by demand with first decreasing the extract air flow and increasing the supply air flow if needed.

If problems occur with the chimney draught when lighting the fire, the percentage value can be increased slightly from the default value.

Use of the fireplace function repeatedly in extreme cold can cause forming of ice in the ventilation unit.

5.1.6 Automatic Home/Away/Boost function

The function is available only on models equipped with a CO_2 sensor. The function controls the ventilation steplessly between away and boost levels by demand. When the unit is controlled to away mode temperature setpoint can be decreased to save even more energy.

The function should always be adjusted to ensure optimal performance.

The function can be activated and adjusted from the *Settings/(1234)/Smart Functions/Home/Away/Automatic Boost* menu or from *Smart shortcuts* menu.

| Auto Home/Awa | y/Boost |
|---------------|---------|
| In use | |
| A+ now | 750 ppm |
| Home limit | 700 ppm |
| Away limit | 500 ppm |

The function is adjusted by defining the CO_2 limits for Home and Away. When measured CO_2 value is between these values the air flow is controlled accordingly between Away and Home. If CO_2 value is above *Home limit* the air flow is boosted lineary and if CO_2 value is below *Away limit* the Away mode is activated.

A suitable *Home limit* value can be defined by reading the measured CO_2 level (A^+ *now*) from the menu when a planned number of people are in the house. Similarly the *Away limit* value can be defined by reading the measured CO_2 level (A^+ *now*) from the menu when a house is empty and the CO_2 level is settled.

The ventilation can be raised when people are at home by decreasing the *Home limit*. The away mode can be activated earlier by increasing the *Away limit*.

NOTE! The function is only visible if the CO₂ sensor has been detected.

NOTE! Measured CO₂ value depends on the ventilation system but the function is calibrated with the limits.



5.1.7 Automatic humidity control

The function is available only on models equipped with a humidity sensor. The function boosts the ventilation steplessly by demand. For example if humidity in the house rises due to showering.

If the humidity level (RH) remains above 60 % for a long period, we recommend that the ventilation is boosted and the humidity source is investigated.

The function can be activated and level selected from the *Settings/(1234)/Smart Functions/Auto RH control* menu or from *Smart shortcuts* menu.

| Auto RH control | |
|--------------------|-----------|
| Level | User |
| Boost limit | 5 % + RH |
| Full boost limit | 30 % + RH |
| Boost delay | 0 min |
| Boost during delay | 5 % |

The user can select preset boost levels in the shortcut menu (*off, low, normal, high* or *full*). The preset levels define *Boost limit* and *Full boost limit*. To define these limits manually select "*User*" level.

The ventilation is boosted steplessly when the humidity has risen from average *Boost limit* defined amount. The maximum ventilation boost is reached when the humidity has risen the *Full boost limit* defined amount from the average.

The boost can be increased by decreasing the *Full boost limit*.

The boost start can be delayed with *Boost delay*. (The delay is started when humidity is stabilized after shower or sauna.) Fixed *boost* level *during the delay* can be defined.

NOTE! The function is only visible if the sensor has been detected. The function is enabled automatically when the sensor is detected.

NOTE! Humidity is measured from extract air and it represents average of the whole house.

5.1.8 Automatic air quality control

The function is available only on models equipped with VOC sensor. The function boosts the ventilation steplessly according to air quality level. The function can be activated and level selected from the *Settingsl(1234)/Smart Functions/Auto Air Quality control* menu or from *Smart shortcuts* menu.

| Auto Air Quality c | ontrol |
|--------------------|----------|
| Level | User |
| AQ now | 750 ppm |
| Boost limit | 800 ppm |
| Full boost limit | 1500 ppm |

The user can select preset boost levels in the shortcut menu (*off, low, normal, high* or *full*). The preset levels define *Boost limit* and *Full boost limit*. To define these limits manually select "*User*" level.

The ventilation is boosted steplessly when the VOC has risen over *Boost limit*. The maximum ventilation boost is reached when the VOC has risen to the *Full boost limit*. Appropriate values can be established based on the *AQ now* value shown in the menu.

The boost can be increased by decreasing the Full boost limit.

NOTE! The function is only visible if the sensor has been detected.

NOTE! VOC measurement reacts on air quality changes and absolute value can vary highly but by selecting suitable boost level the function works effectively.

5.1.9 Weekly program

The ventilation unit's functions can be controlled with a maximum of four different weekly programs.

Operating mode and temperature for each program can be selected. Time limits and weekdays for the programs can be selected.

Smart boost can be disabled for a desired time, e.g. during the night by selecting Silent mode.

Weekly programs can be enabled and settings can be made from *Main menu/Weekly programs* menu.

NOTE! Program 1 has highest priority and program 4 lowest. Highest priority overrides other active programs.

| Program 1 | |
|-------------|-------|
| State | Away |
| Temperature | 17°C |
| Start time | 07:00 |
| Stop time | 16:00 |
| Monday | |
| Tuesday | |
| Wednesday | |
| Thursday | |
| Friday | |
| Saturday | |
| Sunday | |



5.2 Supply air temperature control

The supply air temperature is controlled with heat exchanger and if needed with heating or cooling element*.

In **Comfort mode** constant supply air temperature is maintained by rotor efficiency control and heating or cooling control.

In **Eco mode** maximum heating / cooling efficiency is maintained. Supply air temperature is controlled only in heating or cooling period.

The temperature control set point can be adjusted from user panel, weekly timer, by operating mode or controlled by room temperature.

Automatic summer night cooling detects the need for cooling. Function lowers supply air temperature setting and controls the rotor and cooling coil* to achieve the best possible cooling effect.

5.2.1 Temperature control settings

The user can change temperature set point from settings menu. By default temperature setpoint is for supply air temperature. If room temperature based control method is selected temperature setpoint defines preferred room temperature.

Supply temperature control settings can be accessed from the Settings/(1234)/Heating / Cooling/Supply temperature control menu.

| Control method | |
|-----------------------|------------|
| Control method | Supply air |
| Setpoint | 17°C |
| Setpoint (away) | 17°C |
| Setpoint (travelling) | 16°C |
| Control mode | ECO |

If control method *Supply air* is selected the base setpoint and lowered setpoints for Away and Travelling modes can be set. The heat exchanger *Control mode* can be selected.

| Control method | |
|-----------------------------|----------|
| Control method | Room air |
| Supply control min value | 17°C |
| Supply controller max value | . 17℃ |
| Cooling min setpoint | 14°C |
| Cooling max setpoint | 25°C |
| Setpoint | 21°C |
| Setpoint (away) | 21°C |
| Setpoint (travelling) | 20°C |
| Control mode | ECO |

If control method *Room air* is selected min and max values for heating and cooling (if external cooling device*

is installed) periods can be set. The room temperature control method aims to control room temperature by controlling supply air temperature between min and max values.

The Room temperature setpoint and lowered setpoints for Away and Travelling modes can be set. The heat exchanger *Control mode* can be selected.

NOTE! The Automatic summer night cooling can lower supply air temperature setpoint.

5.2.2 Temperature measurement

The supply and room temperature measurements can be fine tuned from settings menu (*Settings/(1234)/Heating / Cooling/Sensors / Controls*).

If SET module is attached supply, room, outside or water radiator temperature sensor inputs can be selected.

5.2.3 External heating & cooling units

Commissioning and setting of the heating and cooling equipment* connected to the ventilation unit are performed from *Settings/(1234)/Heating / Cooling* menu.

Detailed instructions are supplied together with accessories. By default the ventilation unit normally has internal post heating.

| Heating / Cooling | |
|-------------------------|--------------|
| Adj. method | Supply air |
| Sensors / controls | |
| Int. post heater | \checkmark |
| Ext. post heater | |
| Post heater out limit | 8°C |
| Ext. post cooling | |
| Ext. electric preheater | |
| Ext. liquid coil | |

Important

Turning off the internal post heating or lowering the Post heater out limit is not recommended, due to the risk of condensation.

*) Accessory

5.3 Anti-frost protection

Anti-frost protection in the ventilation unit works automatically. The level of the anti-frost protection can be changed from the *Settings/(1234)/Defrost settings* menu.

| Defrost settings | |
|-------------------------|--------|
| Level | Normal |
| Supply air limit | |
| Supply air limit (min.) | 14°C |

Supply air limit function changes airflows if supply air temperature decreases below minimum limit or below setpoint.

5.4 Restoring factory settings

Resets all settings made from the control panel, except commissioned air flows.

5.6 Changing the settings password

Settings password can be changed from *Settings/* (1234)/Change service code menu. By changing the service code commissioned functions can be protected. Changed password is possible to reset (Casahelp).

| Enter co | de | | | | |
|----------|----|---|---|---|---|
|] | | 2 | З | 4 |] |
| Accept | | | | | |

5.7 Use

The instructions for normal use is described in user manual supplied with the unit.

The unit is designed to work automatically once the unit is commissioned. Normal use case is that operating mode is selected. This can be done automatically with Smart sensors.

20



_

6. Service

6.1 Service reminder

The service reminder is activated with preset time intervals and the (i) symbol is displayed on the control panel's screen and cooker hood indication LEDs. As a factory setting, the service reminder is not in operation. It can be activated from *Main menu/Diagnostics / Service reminder* menu. The recommended service interval for the ventilation unit is six months.

When servicing has been performed, the service reminder is reset from "Alarm" in the main menu. Service reminder can always be reset under the main menu item "Diagnostics / Service reminder".

| Service reminder | |
|------------------|-------|
| Service reminder | |
| Service interval | 6 m |
| Next service | 6,0 m |
| Reset counter | |

6.2 To open the ventilation unit

Before beginning any service work, isolate the power supply voltage by removing electric plug. Wait a few minutes before you open the inspection door of the ventilation unit so that the fans have time to stop and possible air heaters to cool down.

The inspection door can be opened by turning the lock bolts with a slotted screw driver. Support the top edge of the door with one hand when you open the lock bolts.

6.3 Filters

The filters should be replaced at least every six months. The filters may need to be replaced more often in homes where there is considerable dust or if there are many impurities in the outdoor air.

In a new home, there is still moisture from the construction period, and the filters can become soiled more quickly than usual. The first filter change should therefore be made more often.

The ventilation unit must not be operated without filters. Use only filters recommended by Swegon.

This is important, as filters with exactly the same appearance and size can have very different pressure losses and filter capacity. If an incorrect filter is used, the ventilation unit may not work as designed and Swegon can't be responsible for possible mailfunction. Check correct filters from the list of components.

6.4 Heat exchanger

Check the condition of the heat exchanger whenever servicing the unit.

Carefully rotate the heat exchanger rotor one revolution to inspect the condition of the drive belt. Do not damage the heat exchanger fins.

Check the condition of the brushes along the rotor periphery.

6.5 Fans

The ventilation unit's fans must be checked at least every two years.

If necessary, clean the fan with a soft brush. Be careful not to dislocate the fans balancing weights. If significant amounts of dirt collect on the fan cleaning should be left to a professional.

The ventilation unit's fans must be removed, while the ventilation ducts are cleaned.

6.6 Other servicing

Clean the inner surfaces of the ventilation unit by vacuum cleaning or with a damp cloth, if needed.

Check that dirt has not collected on the surfaces of the air heater, clean if necessary.

Check that the ventilation unit works normally and that no alarms are shown on the screen.

| Sei | rvice check list | | | |
|----------------|--|--|--|--|
| Eve | ry six month | | | |
| | Change filters, reset service reminder | | | |
| | Clean the inner surfaces | | | |
| | Check alarms from user panel | | | |
| | Clean the cooker hood grease filter | | | |
| Eve | ry 2 years | | | |
| | Check and clean fans | | | |
| Every 10 years | | | | |
| | Clean the ducts | | | |
| | Check and adjust the air flows | | | |



6.7 Diagnostics

Unit operation can be monitored from *Main menul Diagnostics* menu.

• Service reminder.

Service reminder activation and service interval setting. The menu also displays the time for the next service.

• Temperatures.

The temperature values shown in the menu vary according to which sensors are used in the unit. NOTE! Fresh air temperature is measured inside the unit and it may not correspond to outside temperature.

• Smart functions.

The values shown in the menu vary according to which Smart sensor is used in the unit.

| Smart functions | |
|-----------------|-----------|
| A+ | 830 ppm |
| AQ | 770 ppm |
| RH | 41 % |
| АН | 11,8 g/m³ |
| AH setpoint | 12,6 g/m³ |
| A+ control | -3 % |
| RH control | 0 % |
| AQ control | 4 % |
| Smart control | 1% |

The A+, AQ and RH corresponds CO2, VOC and humidity measurements. The AH an AH setpoint are absolute humidity values used by auto humidity control. Humidity boost starts when AH is above AH setpoint.

The control information shows how much different automatic Smart functions boost the ventilation with respect to Home mode. The "Smart control" value shows the total boost effect for all Smart functions.

• Fan speeds.

The menu shows the fan control values and measurements.

• Heating and cooling.

The heating and cooling controls, the supply air setting and the supply air temperature are shown on the menu. In addition, the menu displays indicates the capacity of the summer night cooling and preheating.

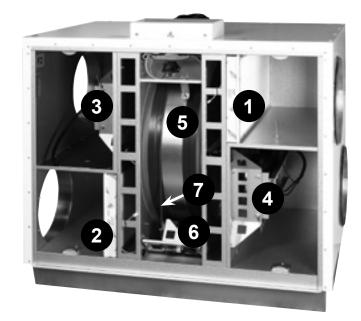
• Anti-frost protection.

Operating status for automatic defrosting and supply air limiting.

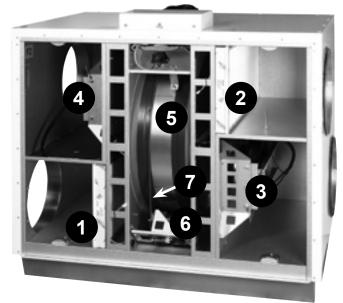
• External control functions.

The menu includes external input statuses.

Swegon CASA R9-H/R15-H Smart L



Swegon CASA R9-H/R15-H Smart R



- 1. Outdoor air filter
- 2. Extract air filter
- 3. Supply air fan
- 4. Extract air fan
- 5. Heat exchanger
- 6. Heat exchanger motor
- 7. Heat exchanger drive belt



7. Alarms and Troubleshooting

The unit has inbuild diagnostics for malfunction and protective functions to prevent damage. Malfunction is indicated with alarm in cooker hood, user interface and with digital relay outputs. This section contains description of alarms, actions and troubleshooting. Most of the actions listed in alarm description table is allowed only for qualified person with needed permissions.

7.1 Alarm indication, cooker hood

If the ventilation unit detects critical alarm, all signal lamps on the cooker hood blinks three times every 30 seconds.

Following alarms are indicated:

- Sensor fault
- Supply air hot
- Internal overheat
- Supply air cold
- Water radiator freezing protection shutdown
- Repeating post heater fail
- Repeating preheater fail

NOTE! The service reminder is indicated with one blinking damper timer signal lamp.

7.2 Alarm indication, control panel

If the ventilation unit detects alarm or info message it is indicated in the user panel main screen. The symbol for an active alarm is **A**. The malfunction that has caused the alarm is shown in the menu (*Main menu / Alarm*). Info message (i) indicates unconfirmed alarms when the malfunction is fixed. Info message also indicates the set service interval has elapsed. The Info message can be reset from the *Alarm* menu.



Important

Frost protection function

Ice can form in the heat exchanger during periods of cold weather if the extract air is humid. Under such conditions, variations in the fan speed are normal.

Under such conditions, small amounts of ice can form inside the ventilation unit.

7.3 Troubleshooting

Troubleshooting and service instructions:

www.casahelp.se



A ventilation system is composed of several system components which all influence how the system operates. A malfunction in ventilation performance could be caused by any system component or fail in installation, commissioning or service.

The unit warranty is valid during the warranty period if unit installation, commissioning and service is done according this manual. If despite proper usage there are functional disruptions in the ventilation unit, register these using the response form at the address www. casahelp.fi.

There are also instructions, service videos and frequently asked questions on the same website. You directly access a web page with model specific instructions by reading the QR code on the door of the ventilation unit with a smartphone.

If a problem or a fault occurs on the ventilation system after the warranty period, contact our network of authorised service companies on www.swegonhomesolutions.com, your real estate company's service division or another service company that is fully conversant with ventilation repairs.



R9-H | R15-H Smart

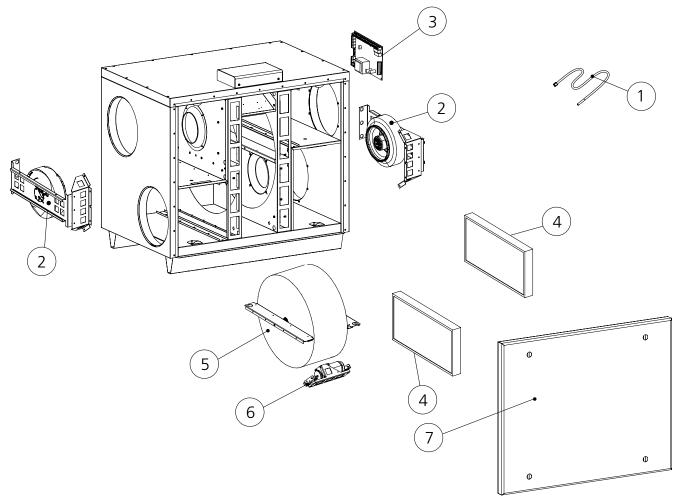
7.4 Alarm descriptions

*) Indicated in Smart cooker hood

| | · | |) malcated in Smart Cooker nood |
|---|--|---|--|
| Alarm | Modbus register - bit (LSB) | Cause | Action |
| T1, T2T9 sensor fault* | A 3x6136-6 (j) 3x6137-6 | Sensor reading is out of range. | The ventilation unit runs in a restricted operating mode. Check cable connections and configuration. Change sensor if faulty. |
| Post heater fail (*) | A 3x6136-0 (i) 3x6137-0 | Post heater control diag- nostics has detected open circuit or control fail. | The ventilation unit runs normally but post heating may not work. Check manual overheating protection. Check post heating circuit. |
| Preheater fail (*) | A 3x6136-1 (i) 3x6137-1 | Preheater control diag- nostics has detected open circuit or control fail. | The ventilation unit runs normally but preheating may not work. Check manual overheating protection. Check preheating circuit. |
| Water ra- diator freezing warning | A 3x6136-3 (i) 3x6137-3 | Water temperature is critically low (12 °C) and outdoor temperature is below 0 °C. | The ventilation unit runs normally but freezing protection is activated (electrical heater is activated and valve is fully opened). If water temperature is below 10 °C the unit is stopped. Unit is started when water temperature rises over 15 °C. Ensure that the heating system circulation pump is running and the water is warm. |
| Supply fan fail | A 3x6136-4 (i) 3x6137-4 | No fan speed signal. | The ventilation unit runs normally. Check fan and cabling. |
| Extract fan fail | A 3x6136-5 (j) 3x6137-5 | No fan speed signal. | The ventilation unit runs normally. Check fan and cabling. |
| Connection fail | | Control panel does not communicate with ventila- tion unit. | Restart the ventilation unit. Check cabling. Test other connector. |
| Emergency stop | A 3x6136-7 | Emergency stop or emergency stop resettable input activated. | The ventilation unit is stopped by the emergency stop function. The emergency stop alarm is reset and unit is started when the input is deactivated. The emergency stop resettable alarm is reset from user panel. |
| Internal failure | A 3x6136-10 (j) 3x6137-10 | Internal temperature critical high. Memory read error. | The ventilation unit runs in a restricted operating mode. Restart the ventilation unit. |
| Rotor fail | A 3x6136-14 (j) 3x6137-14 | Heat exchanger efficiency low / airflow balance | The ventilation unit runs normally. Check filter and airflow balance in the air handling unit. Check rotor motor, belt and cabling. |
| Fan control | A 3x6136-15 (i) 3x6137-15 | Constant duct pressure control error. | The ventilation unit runs normally but without constant duct pres- sure control. Check pressure measurement and settings in commissioning mode. |
| Supply air hot* | ▲ 3x6136-12 () 3x6137-12 | Supply air temperature critical high (50 °C). | The ventilation unit runs normally but all electrical heaters are con- trolled off. Inspect the cause for high temperature. Do not use the unit before problem detected and fixed. |
| Supply air cold* | A 3x6136-11 (i) 3x6137-11 | Supply air temperature critical low (10 °C) over 5 minutes. | The ventilation unit is stopped. The unit is started when supply temperature rises over 10 °C. |
| Internal overheat | 3x6136-13 3x6137-13 | Internal temperature criti- cal high (50 °C). | The ventilation unit runs normally but all electrical heaters are con- trolled off. Inspect the cause for high temperature. Do not use the unit before problem detected and fixed. |
| Elect. preheat- er fail | A 3x6136-2 (i) 3x6137-2 | External electrical preheat- er control fail. | The ventilation unit runs normally. Check over heating protection, cabling and settings. |
| External alarm | A 3x6138-1 | External alarm input is active. | The ventilation unit runs normally. |
| Service reminder* | (i) 3x6137-9 | Service interval has elapsed. | Service the ventilation unit and reset the service reminder. |

8. Technical data

8.1 List of components



- 1. Temperature sensor: R000098
- 2. Fan (without housing): - R9-H: R000029-1 - R15-H: R000053-1
- 3. EC circuit board: R000091
- 4. Set of filters: R0915FS
- 5. Heat exchanger: R000032
- 6. Rotor motor: R000031
- 7. Door: R000097

Accessories

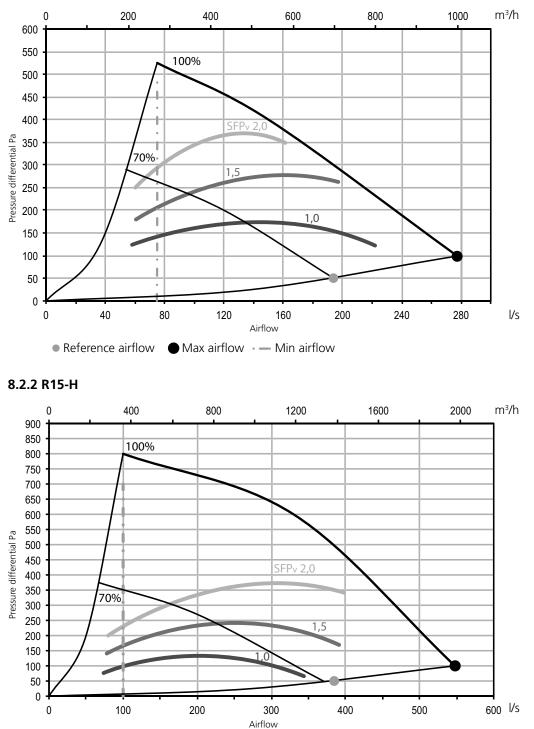
- Smart control panel: SC10
- Extension frame for control panel: TB00301
- Modular cable: PMK20
- Filter replacement kit: R0915FS
- Smart sensors:
 - RH: SRH
 - RH + CO₂: SRHCO2
 - RH + VOĆ: SRHVOC





8.2 Airflows (EN 13141-4)







8.3 Outputs of the components

| | R9-H | R15-H |
|----------------------|--------------|--------------|
| Connection | 230 V, 50 Hz | 230 V, 50 Hz |
| Fans | 340 W | 1000 W |
| Heat exchanger motor | 10 W | 10 W |
| Total output | 366 W | 1026 W |

Swegon ^ø

R9-H | R15-H Smart

8.4 Acoustic data

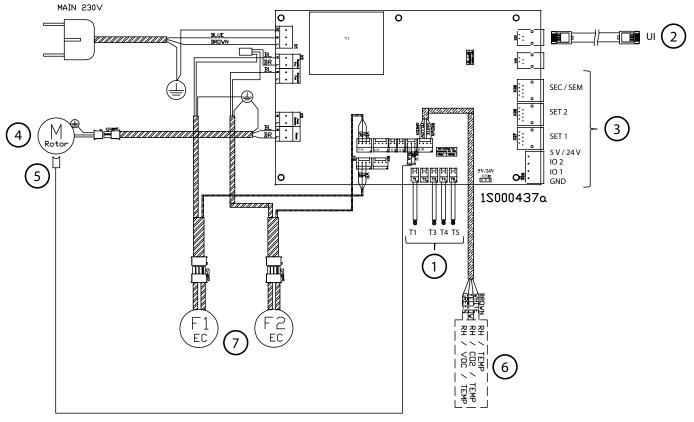
Acoustic data can be found from ProCASA.

procasa.swegon.com



8.5 Electrical wiring diagram

8.5.1 R9-H



1. Temperature sensors:

L-unit

- T1 Fresh air temperature
- T3 Extract air temperature
- T4 Supply air temperature
- T5 Exhaust air temperature

R-unit

28

- T1 Extract air temperature
- T3 Fresh air temperature
- T4 Exhaust air temperature
- T5 Supply air temperature
- 2. Connector for the Smart control panel.
- 3. External connections. See the section "Units external connections".

- 4. Rotor motor
- 5. Proximity sensor
- 6. Smart sensor package *RH*

 $RH + CO_2$ (accessory) RH + VOC (accessory)

7. Fans *R-unit*

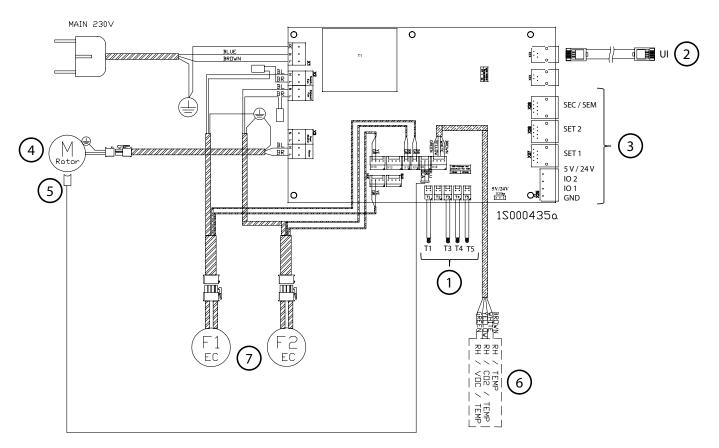
F1 Supply fan F2 Extract fan

L-unit

F1 Extract fan F2 Supply fan



8.5.2 R15-H



1. Temperature sensors:

L-unit

- T1 Fresh air temperature
- T3 Extract air temperature
- T4 Supply air temperature
- T5 Exhaust air temperature

R-unit

- T1 Extract air temperature
- T3 Fresh air temperature
- T4 Exhaust air temperature
- T5 Supply air temperature
- 2. Connector for the Smart control panel.
- 3. External connections. See the section "Units external connections".
- 4. Rotor motor
- 5. Proximity sensor
- 6. Smart sensor package
 - RH

```
RH + CO_2 (accessory)
```

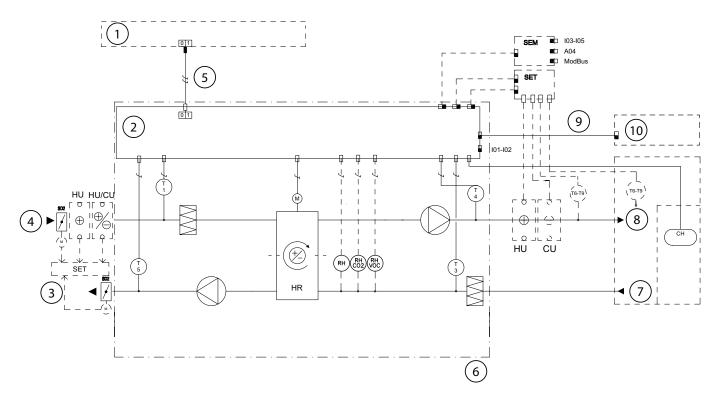
```
RH + VOC (accessory)
```

- 7. Fans
- R-unit
 - F1 Supply fan F2 Extract fan

L-unit

F1 Extract fan F2 Supply fan

8.6 Control diagram



1: Group electrical distribution box | 2: Electrical equipment cubicle | 3: Exhaust air | 4: Outdoor air | 5: Power supply: 230 V, 10 A with plug-in connection | 6: Supply demarcation of the ventilation unit | 7: Extract air | 8: Supply air | 9: Modular cables with RJ9connectors | 10: Control panel

| SYMBOL | DESIGNATION | EXPLANATION |
|----------|-----------------------------|---|
| T1 | TEMPERATURE SENSOR | Temperature sensor, outdoor air / extract air |
| Т3 | TEMPERATURE SENSOR | Temperature sensor, extract air / outdoor air |
| T4 | TEMPERATURE SENSOR | Temperature sensor, supply air / exhaust air |
| T5 | TEMPERATURE SENSOR | Temperature sensor, exhaust air / supply air |
| T6–T9 | EXTERNAL TEMPERATURE SENSOR | Connected to SET, the functions are determined through the programming of SET (accessory) |
| СН | COOKER HOOD SWITCH | Cooker hood function |
| SET | CONNECTION UNIT | Smart Extension Temperature module, accessory |
| SEM | CONNECTION UNIT | Smart Extension Modbus module, accessory |
| HR | HEAT EXCHANGER | Heat exchanger |
| SD2 | DAMPERS | Shut-off dampers, accessory |
| HU | AIR HEATER | External air heater, accessory |
| CU | AIR COOLER | External air cooler, accessory |
| RH | SENSOR | Humidity sensor |
| RH + CO2 | SENSOR | Humidity/carbon dioxide sensor, accessory |
| RH + VOC | SENSOR | Humidity/VOC sensor, accessory |

DESCRIPTION OF THE FUNCTIONS

CONTROL FUNCTIONS:

The ventilation unit can be operated from a separate Smart control panel or a Smart cooker hood.

When the ventilation unit is controlled from the cooker hood in the Home/Away/Boost modes and cooker hood damper open time can be set to 30, 60 or 120 minutes. The supply air temperature setpoint can be changed from the Smart control panel. SAFETY FUNCTIONS:

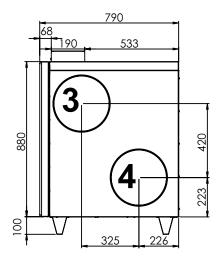
The fans have automatic overtemperature protective devices.
 REMEDIAL MEASURES TO TAKE IF THE SAFETY EQUIPMENT TRIPS:

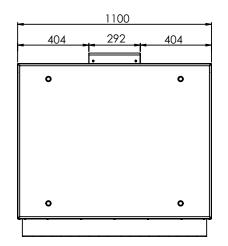
The automatic overheating protections of the fans will reset themselves when the temperature has dropped below the setting value.

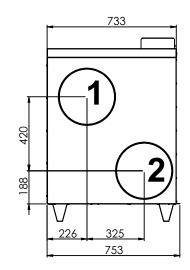
REMOTE OPERATION: Study the ventilation unit manual and the list of parameters for Modbus.



8.7 Dimensions







| | Duct connections | | | |
|------------|------------------|-------------|-------------|-------------|
| | 1 2 3 | | 4 | |
| Left-hand | Supply air | Extract air | Outdoor air | Exhaust air |
| version | Ø 315 | Ø 315 | Ø 315 | Ø 315 |
| Right-hand | Exhaust air | Outdoor air | Extract air | Supply air |
| version | Ø 315 | Ø 315 | Ø 315 | Ø 315 |

8.8 Weight

- R9-H ventilation unit: 140 kg.
- R15-H ventilation unit: 146 kg.

8.9 Ventilation unit codes

- R9-H Smart, RH
- R15-H Smart, RH

R09HL000S00 R09HL000S00

8.10 Accessories for installation

- **Smart control panel** (SC10). Smart control panel with Exxact frame.
- **Smart humidity sensor** (SRH). For Auto humidity control.
- Smart CO2 + humidity sensor (SRHCO2). For Auto Home/Away/Boost function and Auto humidity control.
- **Smart VOC + humidity sensor** (SRHVOC). For Auto Air Quality control and Auto humidity control.
- Smart Extension Modbus module (SEM). IOextension module with relay and Modbus RTU (in and out connectors).
- **Smart Extension Cable** (SEC). IO-extension cable with Modbus RTU (single point connector).
- **Humidity switch** (117KKH). For the Boost operating mode activation.
- **Fireplace function switch** (102TKC). A push button or remote Fireplace function activation.
- **Presence sensor** (102LT). For Boost or Away mode activation by movement detection.
- **Operation mode switch.** (any potential free switch) For Travelling, Away, Home or Boost mode activation.
- External CO2 sensor (117HDL). For Auto Home/ Away/Boost function.
- **Pressure switch** (117PK2). For cooker hood or central vacuum cleaner function activation if state signal is not available.

Air cooler for cooling the supply air

• For 315 mm ducts; SDCW 315

Air heater for heating the supply air

• For 315 mm ducts; SDHW 315

Electric air heater for outdoor air duct

- For 315 mm duct, 1 kW; SDHE315-1T
- For 315 mm duct, 2 kW; SDHE315-2T

32



Commissioning form

| Function | Planned air flow | Default | Setting |
|--|------------------|---------|---------|
| Basic air flows | l/s m³/h | % | % |
| Home (supply) | | 50 % | |
| Home (extract) | | 70 % | |
| Away (supply) | | 20 % | |
| Away (extract) | | 40 % | |
| Boost (supply) | | 65 % | |
| Boost (extract) | | 85 % | |
| Travelling (supply) | | 20 % | |
| Max Smart boost (supply) | | 65 % | |
| Cooker hood function | | | |
| Home state compensation (difference) | | 10 % | |
| Boost state compensation correction (difference) | | 0 % | |
| Hood boost (supply) | | 70 % | |

Commissioned ventilation unit serial number | User panel: Main menu/Information/Serial number.

| Commissioned by: | Date: |
|------------------|-------|
| | |
| | |

R9-H | R15-H Smart

34 -





Asennus-, käyttöönotto- ja huolto-ohje

https://serviceportal.swegon.com/fi//docs/TM_R9HR15H_FI



Installations-, drifttagnings- och underhållsanvisning

https://serviceportal.swegon.com/fi//docs/TM_R9HR15H_SE



Installasjons-, igangkjørings- og vedlikeholdsveiledning

https://serviceportal.swegon.com/fi//docs/TM_R9HR15H_NO



Installations-, Inbetriebnahme- und Wartungsanleitung

https://serviceportal.swegon.com/fi//docs/TM_R9HR15H_DE



Installation, commissioning and
 maintenance instructions
 https://serviceportal.swegon.com/fi//docs/TM_R9HR15H_EN

Feel good **inside**



